

Service Agreement

I, _____, agree to pay, upfront, the fees listed for activation, equipment charter, installation, monthly service, and network access provided by ANTS-Technology, (ANTS). Any partial month service will be prorated based on a 31-day month. **I authorize ANTS to process monthly charges for Internet service on or about the first of each month of service by using the credit card, debit card, or checking account information I provide below.** If at anytime my credit card, debit card or check is declined for any reason, ANTS has my approval to discontinue my service until such time as the service fees are paid. If I fail to correct the problem with 15 business days following notification, ANTS has my approval to charge for months remaining under service agreement, hardware cost (if not returned) and any other fees incurred.

I understand that this service agreement is valid for the term elected below. At the conclusion of the service term period it is my responsibility to return all equipment provided by ANTS within 10 business days of the termination date. I agree that if that is not done, ANTS can charge me for full replacement cost for the equipment by their choice of either applying said charge to the credit card, debit card, checking account on file, or by billing me via US mail.

Installation

I understand that I need an Ethernet port on my computer for ANTS installation. **At this time I DO _____ or DO NOT _____ have a network interface card/Ethernet port.** I understand that if I do not have this, I must install one myself before ANTS installation or I can purchase professional installation at extra cost from ANTS. I agree to pay to installation fee below for installation of the hardware provided by ANTS. I understand that the equipment installed (radio, cable) belong to ANTS and not to myself.

Fees

I understand any applicable taxes will be added to the amounts below. I understand installation comes with one leased, public IP address. I understand that I can request a static public IP address or additional private addresses for a small additional charge.

Monthly Service Fee:(select desired service and monthly price based on speed)

Speed	Standard	Premium	Installation (One-Time Cost)	Length of Service	Optional Equipment	Telescoping Mast
4Mbps	<input type="checkbox"/> \$40	<input type="checkbox"/> \$100			<input type="checkbox"/> \$30 - Gateway	<input type="checkbox"/> \$70 - 20 ft.
6Mbps	<input type="checkbox"/> \$50	<input type="checkbox"/> \$110	<input type="checkbox"/> \$199 with 1 year	<input type="checkbox"/> 1 Year	<input type="checkbox"/> \$40 - Gateway LR	<input type="checkbox"/> \$110 - 30 ft.
10Mbps	<input type="checkbox"/> \$60	<input type="checkbox"/> \$190	<input type="checkbox"/> \$99 with 2 year	<input type="checkbox"/> 2 Years	<input type="checkbox"/> \$55- Router	<input type="checkbox"/> \$160 - 40 ft.
20Mbps	<input type="checkbox"/> \$100	<input type="checkbox"/> \$380	<input type="checkbox"/> \$0 with 3 Year	<input type="checkbox"/> 3 Years	<input type="checkbox"/> \$85 - Router HP	<input type="checkbox"/> \$180 - 50ft.
30Mbps	<input type="checkbox"/> \$150	<input type="checkbox"/> \$570				

*Depending on distance from closest ANTS tower, or in the event of trees blocking line of sight, additional charges may be required to enhance signal with additional equipment, software, and/or activation fees. This potential charge will only be known at the time of install and subscriber can then accept or decline ANTS service. _____ (Initials)

**Power Supply must be grounded. If not, owner assumes full responsibility of equipment costs and replacement cost. _____ (Initials)

Service Outage

I understand that although very unlikely, system outages can occur, and I agree to hold ANTS harmless for any injury or financial losses I may occur due to loss of service. I also understand that ANTS does not offer a backup system to its customer's data in the event of an outage. In the event of an outage, ANTS will make every reasonable effort to restore service as quickly as possible. I understand ANTS does not own nor operate the towers on which its equipment is located, therefore this limited access may impact times or continuation of service. Network upgrades occur, but will be scheduled during off-peak and advance notices sent.

Service Call Policy

I understand that if I have problems with my service I can call ANTS. If the problem cannot be resolved by phone they will send a technician out to diagnose the problem. If the problem is found to be a defect in the ANTS equipment (radio, antenna, or cable) ANTS will correct it at no cost to me. If the problem is not related to ANTS equipment, I understand standard service call rates will apply (currently \$85/hour). If the problem is related is damage from neglect, misuse, theft or vandalism then I understand that I am responsible for replacing the equipment and all cost involved (hardware \$350/install + \$85/service call). I understand this service does not include correcting problems with my computers (including viruses and malware), routers, switches/hubs, or network cards. I can call 972-524-2145, or check ants-technology.com for current ANTS network status anytime. _____ (Initials)

Terms of Service

I agree not to use the service in anyway that violates local or federal law. I agree not to use spam or promote illegal or unethical money making schemes. I agree to refrain from any activity that would interfere with the ANTS network or access by any ANTS customer. I agree to limit the use of peer-to-peer file sharing software, without notice and written agreement by ANTS. I understand that if I violate these terms ANTS may limit my access speeds without notice, and continued abuse may result in termination of my contract. I understand that these terms can change without notice. I have read and will adhere to all the Terms of Service as published in this document and understand that the most recent terms may be viewed at ants-technology.com.

Thirty(30) Day Money Back Guarantee

Prior to 30 days following installation, I can write ANTS and request termination of this agreement and refund of any monies I paid if not delighted by the network performance or any aspect of this service agreement. If cancellation is invoked within the first 30 days, ANTS will collect the equipment. Refund will occur no later than 45 days following receipt of the written request. Installation fees are non-refundable.

Limitation of Liability:

Customer understands that ANTS-Technology, Inc. is not an insurer and that ANTS is not, and cannot be, liable of any special, incidental, indirect, or consequential damages, no matter how caused, nor shall ANTS be liable for any loss, damage, injury or death which might result to Customer or any other person, or property, for whatever reason. Customer hereby agrees to release and hold ANTS or it's agent(s) or contractor(s). Customer further agrees to indemnify and to keep indemnified ANTS for all such loss, damage, injury or death, including all attorney fees, cost, and expenses relating to any lawsuit in which any such loss, damage, injury or death is alleged. In no event shall ANTS or its contractor(s) be liable to customer or any other person for any indirect, incidental, special or consequential damages.

Date: _____

Signature: _____

Customer Name (Print) _____

Address: _____

City, ST Zip: _____

Primary Phone: _____

Alternative Phone: _____

Email Address: _____

Payment Method: Visa / MC / AMEX / Bank Account

Credit Card Number _____ Exp. Date _____ Security Code _____